

PAYROLL OUTSOURCING · SECURITY SECTOR

Accurate, compliant payroll delivered on time, every week

How Akon Security cut administration time, eliminated payroll errors and gained compliance confidence after moving to Lite Consulting.

CLIENT

Akon Security

INDUSTRY

Security Services

OPERATIONS

Multi-site & events

SERVICE

Managed Payroll & Pensions

| The Challenge

As a security business operating across multiple sites and events, Akon Security depends on paying its staff correctly and on time every week. Under their previous provider, this was proving difficult. The team faced regular payroll issues that needed investigation and correction, absorbing valuable administration time, and growing compliance concerns left the business without confidence that statutory requirements were being met.

| The Solution

Akon Security moved their payroll to Lite Consulting for a fully managed service covering weekly payroll processing, pension administration and compliance. The engagement was built around reliability and responsiveness — accurate weekly pay runs, clear reporting, straightforward pension handling and rapid support for urgent payment requirements and day-to-day queries.

4–6 hrs

ADMIN TIME SAVED PER WEEK

100%

ON-TIME WEEKLY PAY RUNS

Very few

PAYROLL QUERIES FROM STAFF

| The Results

✓ Time saved

Around 4 to 6 hours per week saved for the administration team, with far less time spent managing payroll queries and corrections than with the previous provider.

✓ Compliance confidence

Peace of mind that payroll is managed correctly, statutory requirements are met and records are maintained professionally.

✓ Payroll accuracy

Payroll is now processed accurately and consistently. Previous recurring errors have been eliminated, with very few queries from staff.

✓ Reliability

Payroll delivered accurately and on schedule throughout — critical for a multi-site security operation paying staff weekly.

| Beyond Payroll

Day-to-day communication has been a standout: queries are dealt with quickly, reporting is clear and easy to understand, pension administration is straightforward and urgent payments are handled efficiently. The overall service is responsive, professional and proactive.

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Moving to Lite Payroll has been one of the best operational decisions we've made. The service is reliable, professional, and responsive, giving us confidence that our payroll is accurate, compliant, and delivered on time every week. We would have no hesitation in recommending Lite Consulting.

Marisa Tuff

Director of Accounts and Administration, Akon Security